



PROCUREMENT MANAGEMENT UNIT

NOTICE TO BIDDERS

18 December 2025

NOTICE TO BIDDERS – NO 1 (CORRECTIONS ON BIDDING DOCUMENT)

REFERENCE NUMBER: NCS/RFQ/OSHTC-01/2025/2026- PROCUREMENT PROVISION FOR THE DESIGN AND DEVELOPMENT OF THE PUBLIC HEALTH SERVICE INFORMATION SYSTEM

Dear bidders,

In accordance with instruction to bidder's "clause 10.1 GCC" the employer may "any time prior to deadline for the submission of bids, amend the bidding document by issuing addenda/notices and extend the deadline for submission of bids if needed". This notice to bidder forms an integral part of the bidding documents and must be attached to the offer upon submission.

This notice to bidder deals with corrections on the bidding document, which may affect clarification aspects on the bidding document.

1. As per on the **cover page** of the document, the **bid closing date is listed as 23 December 2025@12h00**. Kindly take note that the revised closing date is now **09 January 2026 at 12h00**.

2. Please take note of some clarifications on the following:

2.1 The Design and Development is set to weeks. These systems usually take an average of 6 months to develop, hence we would like to know if your timeline is amenable to change, or if it is the final and we can not propose an alternative?

The final timeline of the work to be done will be indicated in the final programme of work after the appointment of the successful bidder and time extension to be issued by PMU based on the programme of work.

2.2 The Contract duration is listed as 1 year at "SECTION I: INSTRUCTIONS TO BIDDERS", 10. Contract Period for services. This duration is again determined as 3 years at "SECTION III: LIST OF GOODS AND PRICE SCHEDULE", "INSTRUCTIONS TO THE PUBLIC BODY", item no.6 "Support/Maintenance rate SLA".

SLA contract is 3 years not 1 year, thank you for the correction.

2.3 The frontend Tech Stack indicated is "HTML, CSS (Tailwind CSS), JavaScript" which is for web-based systems, and the instructions provided at "SECTION IV: SPECIFICATIONS AND PERFORMANCE REQUIREMENTS", 1. Overview, it is indicated that the system must be "a non-web-based" system. We would like some clarity on these, giving us the opportunity to provide you with the best possible proposal of the best possible product curated for the Town Council.

Thank you for seeking clarification regarding the technology stack and system requirements. While the specifications indicate that the system should be non-web-based, our intention is to host the solution onsite on a virtual machine within our infrastructure. For user access, we are flexible: the system can be accessed via a web interface or through network mapping whichever approach ensures optimal performance and usability. You are not restricted to a single method; we encourage you to propose the most efficient and reliable solution that meets the Town Council's needs while aligning with the stated requirements.

You are requested to acknowledge receipt of this letter by email akorea@oshtc.na / LovisaS@oshtc.na using the attached form.

Yours faithfully,

Ms. Anna-Liisa Korea

Head, Procurement Management Unit





PROCUREMENT MANAGEMENT UNIT

18 December 2025

NOTICE TO BIDDERS – NO 1 (CORRECTIONS & OMMISIONS)

REFERENCE NUMBER: NCS/RFQ/OSHTC-01/2025/2026-PROCUREMENT PROVISION FOR THE DESIGN AND DEVELOPMENT OF THE PUBLIC HEALTH SERVICE INFORMATION SYSTEM

ACKNOWLEDGEMENT OF RECEIPT: ADDENDA TO THE BID DOCUMENT.

CONFIRMATION

I, of

Hereby confirm receipt of the notice to Bidders – No 1 signed at

On this this day.....

On behalf of the bidder

Apply Company Stamp: